



Ministry of Health and Family Welfare Government of India



Version-2.0 App User Guide



14<sup>th</sup> Dec 2018



# Introduction



Nikshay version 2: Intro Nikshay is an Integrated ICT system for TB patient management and care in India. Consolidating various improvements since 2012, Version 2 makes the following upgrades:

- 1. Unified interface for public and private sector health care providers
- 2. Integrates all adherence technologies such as 99DOTS and MERM
- 3. Unified DSTB and DRTB data entry forms
- 4. PHI level users
- 5. Mobile friendly website with mobile app

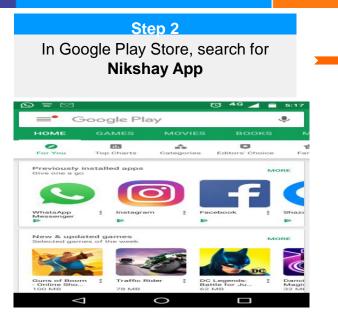






## Notes

- To use Nikshay App, user should have Internet connectivity on the Tablet or Mobile device. If a tablet is no connectivity, the App will not open or work.
- Users should avoid using the Web application of Nikshay (<u>https://Nikshay.in</u>) on a tablet and use the Mobile App as it will give a better user experience
- The mobile App is designed to work fast. If you find that the app is slow, kindly check internet connectivity before reporting the issue
- For any queries or issues while using the App, please contact Nikshay Sampark at 1800116666









Viewing patients at various stages?

•	Patient Management 🗸 🗸	PRE
	Presumptive TB	• Di
	Diagnosis Pending	wł no
	Not Diagnosed as TB	• No
	Diagnosed TB (NOTIFIED)	pr
	Diagnosed TB (NOTIFIED) Treatment Not Started	pro en
		pro en th
	Treatment Not Started	

# **PRESUMPTIVE TB**

 Diagnosis Pending- List of patients who are just enrolled and test results not added.

• Not Diagnosed as TB- List of presumptive patients where after enrolment it has been decided that this person is not a case of TB.



Viewing patients at various stages?

•	Patient Management	~	•
	Presumptive TB		
	Diagnosis Pending		•
	Not Diagnosed as TB		
Г		1	
	Diagnosed TB (NOTIFIED)		
	Treatment Not Started		
	Treatment Not Started		•

## DIAGNOSED TB (NOTIFIED)

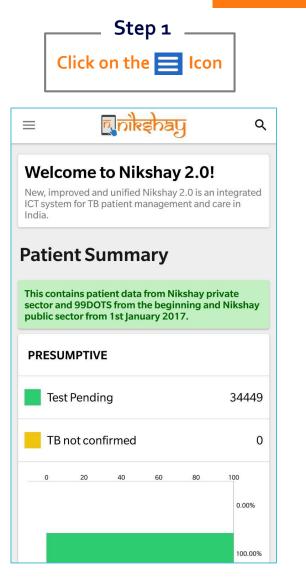
- **Treatment Not Started**-List of patients diagnosed with TB but treatment not started.
  - On Treatment List List of patients diagnosed with TB and are on treatment.
    - On Treatment Calendar-Month wise adherence calendar of patients diagnosed with TB.
  - Outcome Assigned- List of all patients who are no longer on treatment.



New Enrolment

- This module enables registration of ALL kinds of new cases
  - Presumptive Case or Confirmed Patient
  - Taking treatment from **Public** or **Private** Sector
  - **DS** TB and **DR** TB
- On enrolment, a unique 7 digit numeric Patient ID gets generated.
- Before enrolment of a new case, users should search (by Patient Name) to see if the patient is already registered, to avoid duplicates registrations

# **New Enrolment**



	Click on Enrollm	"New	
+	New Enrollment		=
+	Add Test		W
Q	Search	iay private ng and Nikshay	New ICT : Indi
8	Patient Management	×	Pa
A	Unvalidated (99 DOTS)	×	This
ı.	Task List	34449	pub
	Staff Details	0	PR
0	Training Materials		
ĝ	Ask For Help!	80 100	
۵	Counselling Materials	0.00%	
0	What's New!	100.00%	

Step 3
Select Patient Type
२ युवर्तइर्ज्ञात्
Welcome to Nikshay 2.0! New, improved and unified Nikshay 2.0 is an integrated ICT system for TB patient management and care in India.
Patient Summary
This contains patient data from Nikshay private sector and 99DOTS from the beginning and Nikshay public sector from 1st January 2017.
PRESUMPTIVE
Test Pending 34449
TB not confirmed 0
ADD PRIVATE PATIENT
ADD PUBLIC PATIENT

# **New Enrolment**

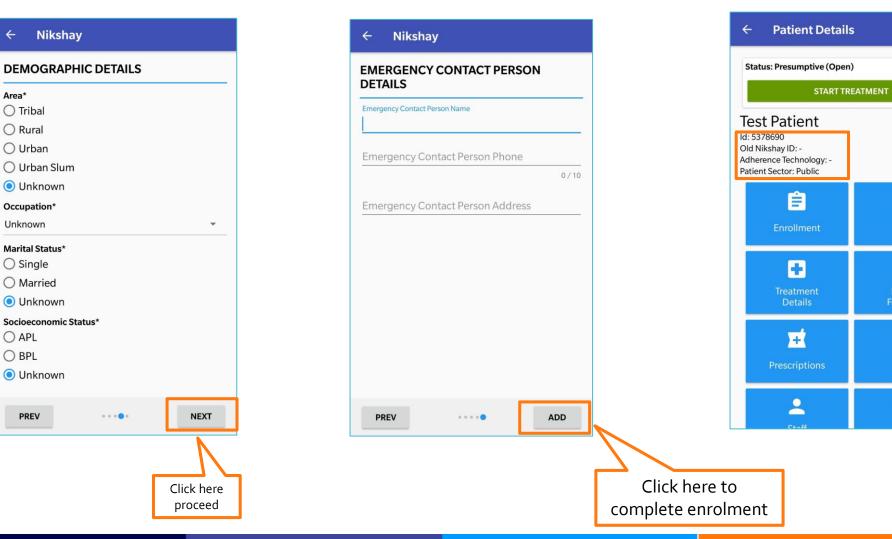
Step 4 \_\_\_\_\_ Step 5 Select the Enrollment **TU/PHI** details and **Enter Basic Details** click on "Next" button ← Nikshay ← Nikshay **BASIC DETAILS** SELECT PUBLIC PHI First Name \* Test Bihar Surname \* Patna Patient  $\forall$ TU Father/Husband's Name Patna\_DTC  $\mathbf{v}$ Test Age \* PHI 25 DTC Agamkuan  $\mathbf{v}$ Gender \* Male O Female O Transgender Primary Phone \* 9876546543 10/10 PREV NEXT . . . . NEXT .... Click here Click here proceed proceed

Step 6 Enter Resider Details	nce
← Nikshay	
RESIDENCE DETAILS	
Address *	
address	
Taluka/Mandal	
Town/City/Village	
Ward	
Landmark	
STATE	
Bihar	• 
DISTRICT Patna	<b>•</b>
PREV	NEXT
	Click here proceed

# **New Enrolment**







 Patient will be assigned status: Presumptive (Open)
 Note the ID generated

for the case

Call

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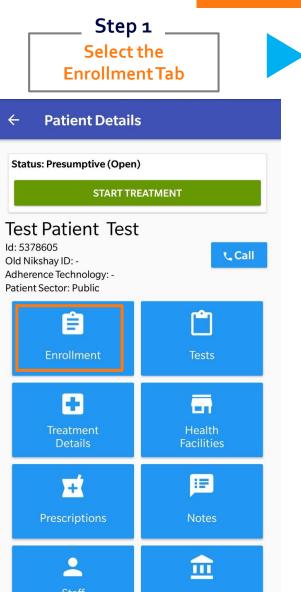
血



Edit Patient details

- Users can easily Edit patient details such as Name, Age, Contact Details, Residence Details, Demographic Details and Emergency Contact Details.
- As User clicks on Edit, fields of the Form become editable
- The changes made are visible immediately.
- After closure of a Patient record (by update of Treatment Outcome), the patient record will not be editable.

# **Edit Patient details**



← Test Patient	Test
Date of Enrollment	06-12-2018
Patient ID	5378605
Name	Test Patient Test
Age	25
Gender	Male
Father/Husband's Name	-
Primary Phone	9999999999
Patient Address (F	ollow Up Location)
State	Bihar
District	Patna
TU	Not selected
Address	address
Pincode	111111
Taluka/Mandal	-
Town/City/Village	-
Ward	-
Landmark	-
Demographic Det	ails

Unknown

Unknown

Unknown

Unknown

Area

**Marital Status** 

Socioeconomic

Occupation

Step 2 \_\_\_\_

Click on the Edit

**Button** 

## First Name \* **Test Updated** Surname \* Patient Father/Husband's Name Age \* 25 This section is Gender \* now editable and O Male changes can be O Female made Transgender Primary Phone \* 9876543215 10/10 PREV NEXT . . . . .

Step 3 \_\_\_\_

**Make Necessary** 

Changes

**Edit Case** 

**BASIC DETAILS** 

 $\leftarrow$ 

Click here proceed

# **Edit Patient details**

Step 4 \_\_\_\_ Click Update

#### $\leftarrow$ **Edit Case**

### EMERGENCY CONTACT PERSON DETAILS

Emergency Contact Person Name

### Updated Name

Emergency Contact Person Phone

## 9639639639

10/10

Emergency Contact Person Address

PREV	• • • •	UPDATE

#### **Test Updated Patient** $\leftarrow$

Date of Enrollment	06-12-2018
Patient ID	5378607
Name	Test Updated Patient
Age	25
Gender	Male
Father/Husband's Name	-
Primary Phone	9876543215

## Patient Address (Follow Up Location)

State	Bihar		
District	Patna		
TU	Not selected		
Address	address		
Pincode	111111		
Taluka/Mandal	-		
Town/City/Village	-		
Ward	-	Message d	lisplayed at
Landmark	-	successful	update

## **Demographic Details**

Area Unknown Marital Patient Details updated successfully! Occupat Socioeconomic Unknown

after





Patient Management

- Once enrolled, complete case information is visible and actionable from a single screen.
- For simplicity, information is divided into subsections or tabs.
- Users can take the following actions from here:
  - Add test details (Diagnostic or follow up)
  - Add or update Treatment/ Prescription/ Bank/ Adherence details
  - Update any patient details
  - Declare patient outcome



## All patient details are visible on a single screen

# Patient Management Screen

	On Trea	tment							
dheren			9DOT S				nformation such as Patient reatment status shown here	Treatment Details	LL Adherence Statistics
<b>K</b> SUN	MON		OBER WED	<b>2018</b> тни	FRI	<b>&gt;</b> SAT	For simplicity, patient information	Health	Prescriptions
30	1	2	3	4	5	6	is distributed in various sections	Facilities	Prescriptions
7	8	9	10	11	12	13	(tabs)	) =	
14	15	16	17	18	19	20		Notes	Staff Details
21	22	23	24	25	26	27	Adherence calendar of the patient will be	Ω	
28	29	30	31	1	2	3	visible after initiating treatment.	DBT	Comorbidity
Manu	al Dose	s:		⊕Add	⊝R	emove			
	Enrollm				<b>É</b> Tests			Contact Tracing	Outcome



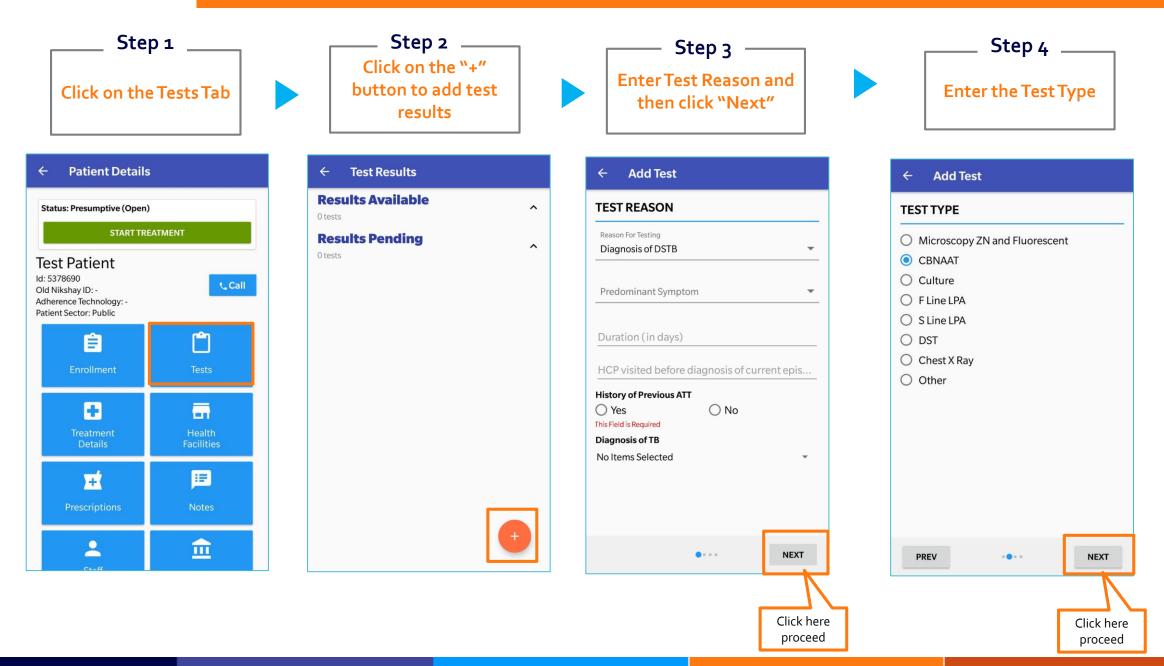
	Module Name	Description / Details captured
1	Adherence	Adherence Calendar view/update (Dose taken or missed - Manually/ 99DOTS/MERM)
2	Enrolment	Basic details of the presumptive Case or Patient (Name, Mobile No, Address, Area, Key Population etc.)
3	Tests	Request Test & Update/view Result (Diagnostic /Follow up) (Type of Test, Facility, etc.)
4	Treatment Details	Record /view Treatment Details (Type of Case, Site of Disease, Date of Rx Initiation etc.)
5	DBT	Direct Benefit Transfer (Bank Name, IFSC Code, Account Number, Branch Name)
6	Close Case	Record Treatment Outcome for Case ( <i>Rx Outcome, Date, Remarks</i> )
7	Notes	To record any remarks or additional details of the patient
8	Health Facilities	Update Health Facility for Patient (Enrolment Facility, Diagnostic Facility, Current Facility)
9	Prescriptions	Prescription/ Regimen (Product Name, Weight Band, No of Days etc.)
10	Engagement	Update engagement assistance (via SMS, Call Centre, Household Visits)
11	Staff	Update / edit health care staff information (Staff name, Designation & Phone No.)
12	Comorbidity	HIV & Diabetes
13	Contact Tracing	Record Contact Tracing
14	Delete Case	Enables deletion of duplicate or incorrect patient records ( <i>Reason for deletion, Remarks</i> )



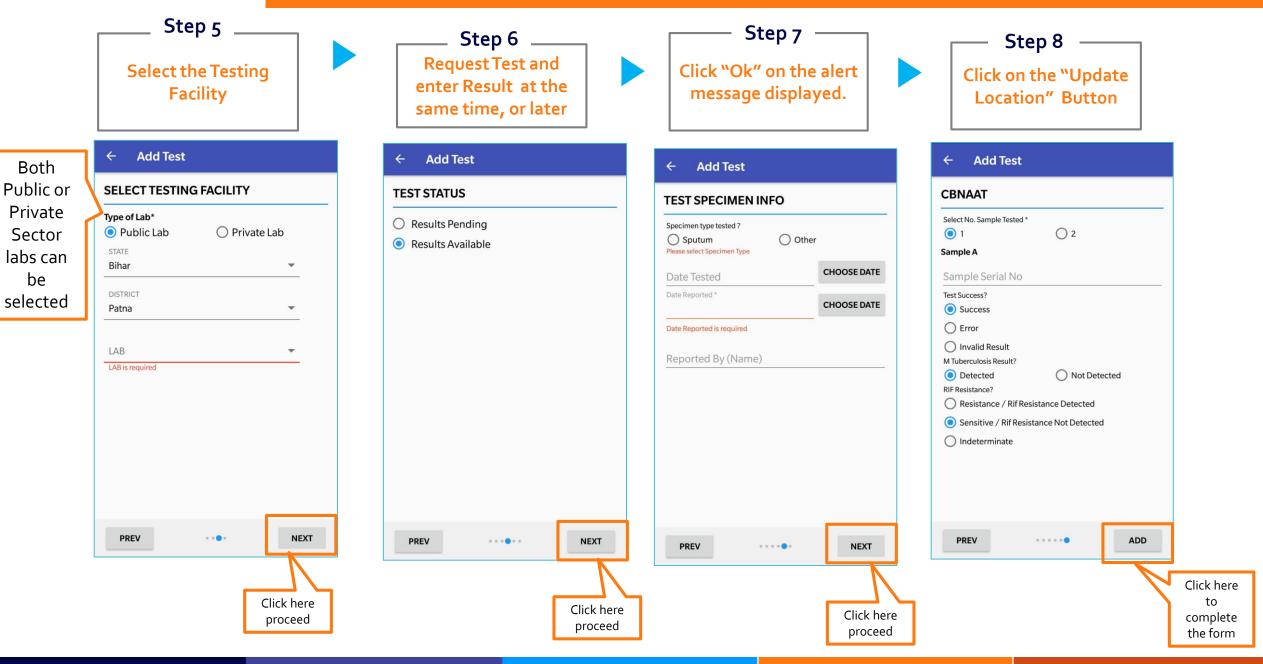
Add Test

- Single screen to add Diagnostic or Follow Up tests for Public or Private sector patients
- To register a PATIENT, it is compulsory to add a POSITIVE
   DIAGNOSTIC test
- Add Test is a 2-step process, 1) Test Request and 2) Result Update.
- These steps can be done by a user at once or by two different users.
  - Eg. 1: **TB HV** (enrols case + Requests Test)  $\rightarrow$  **LT** (enters result)
  - Eg.2: **TB HV or LT** (enrols case+ Request Test+ Enter Result)
- As soon as a positive test result is entered, the patient gets notified

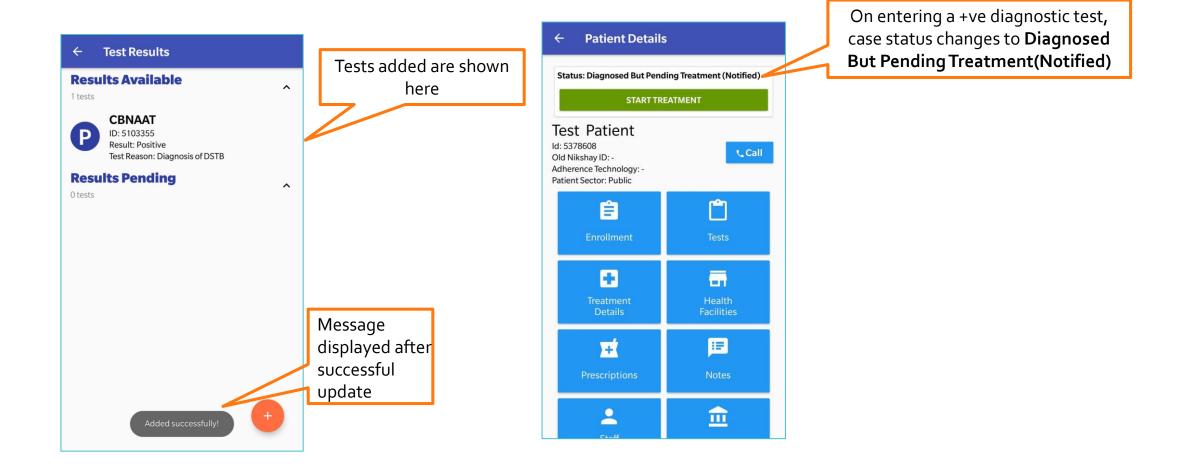
# **Add Test Details**



# **Add Test Details**



## **Add Test Details**

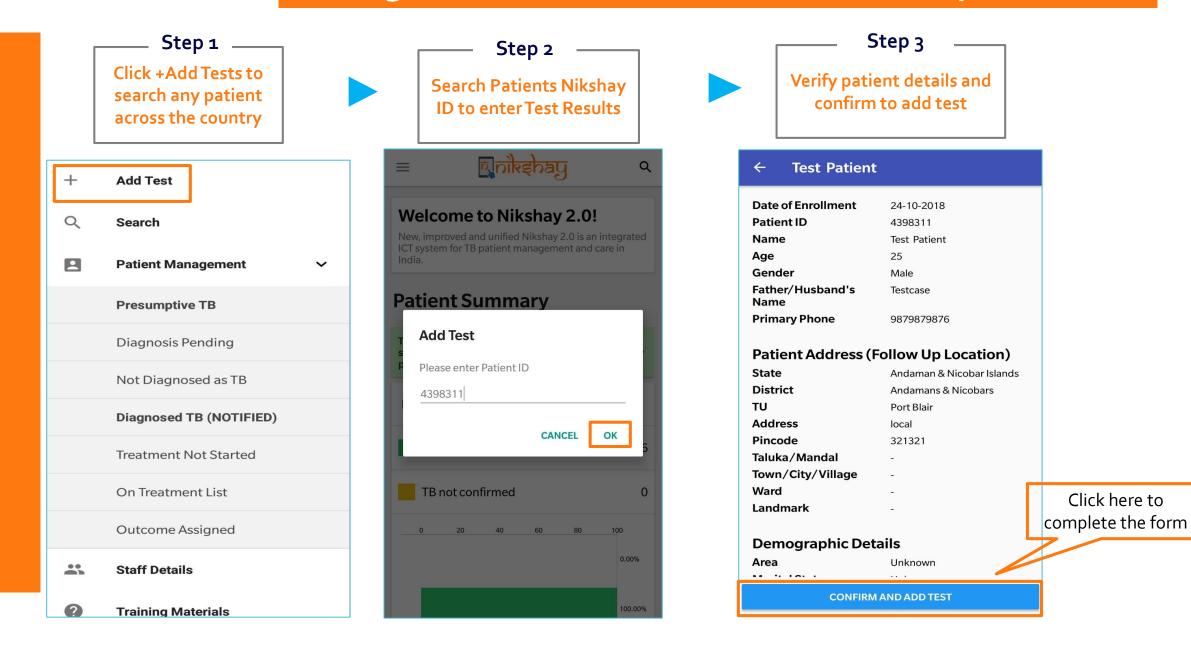




Adding Test Results for Patients across any Location

- Test Results for any Patient across the country can be entered now in Nikshay App.
- Users can search any patient across any location in the country using "+Add Test" button
- In the +Add Test section, patients can be searched using only the numeric patient ID and not by any other fields.

# **Adding Test Results for Patients across any Location**

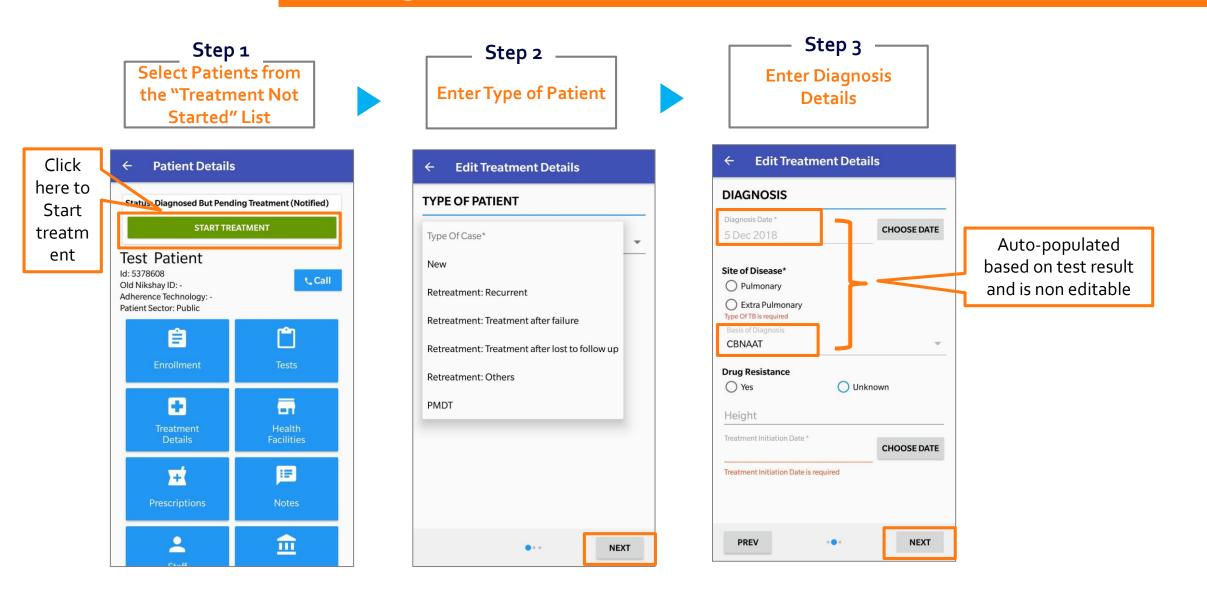




Start Treatment

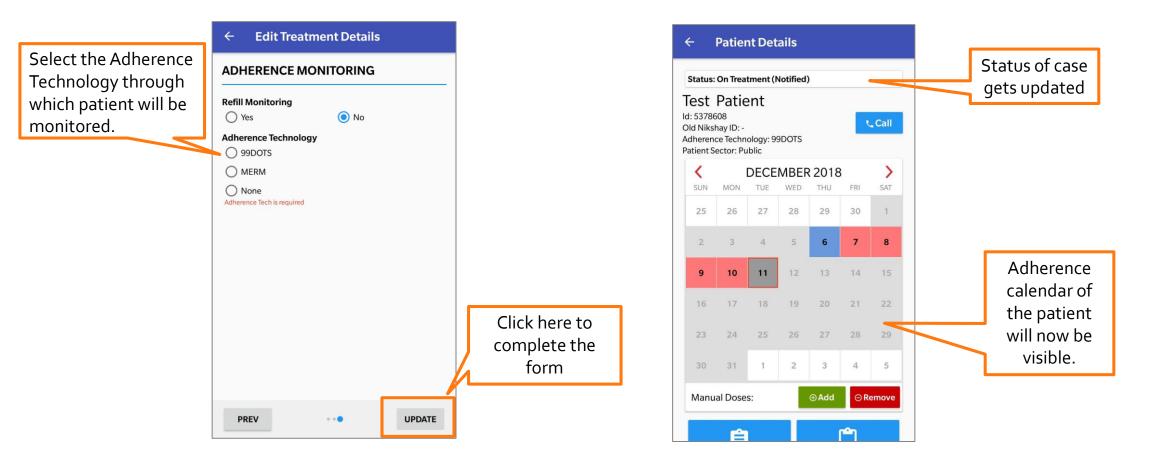
- Initiation of Treatment is the third step in the Patient Management Lifecycle in Nikshay (After Enrolment and Enter Test Details).
- In Treatment Details section, "Date of Diagnosis" and "Basis of Diagnosis" gets populated based on the Diagnosis test details.
- Once Treatment details are updated, the Adherence Calendar is made available for view and update.
- The Start Treatment Screen is common for DS TB and DR TB Patients

# **Starting Treatment**



# **Starting Treatment**

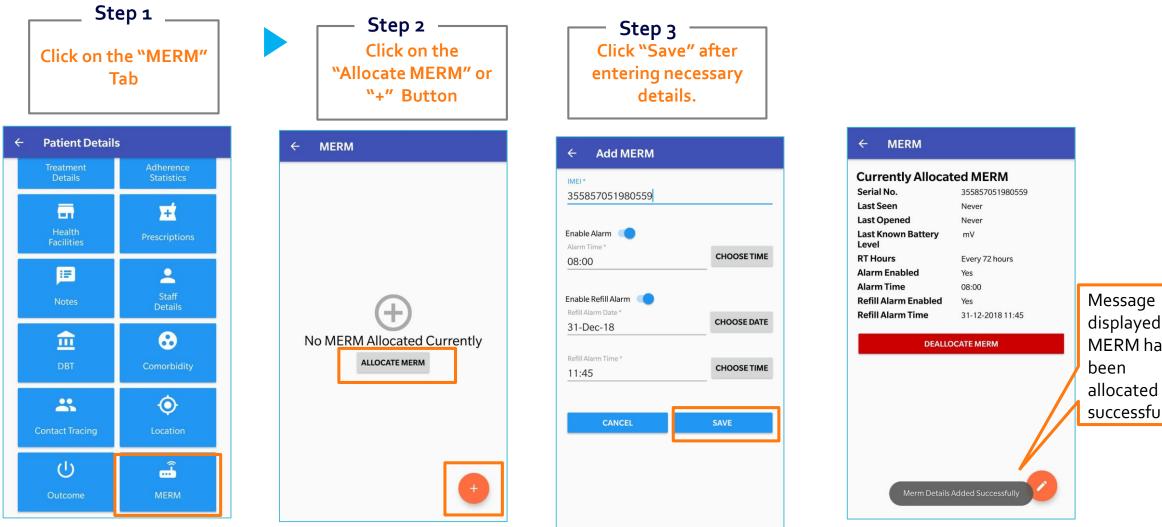
\_\_\_\_\_ Step 4 \_\_\_\_\_ Enter Adherence Details





# Allocating MERM Devices

# **Allocating MERM Boxes**



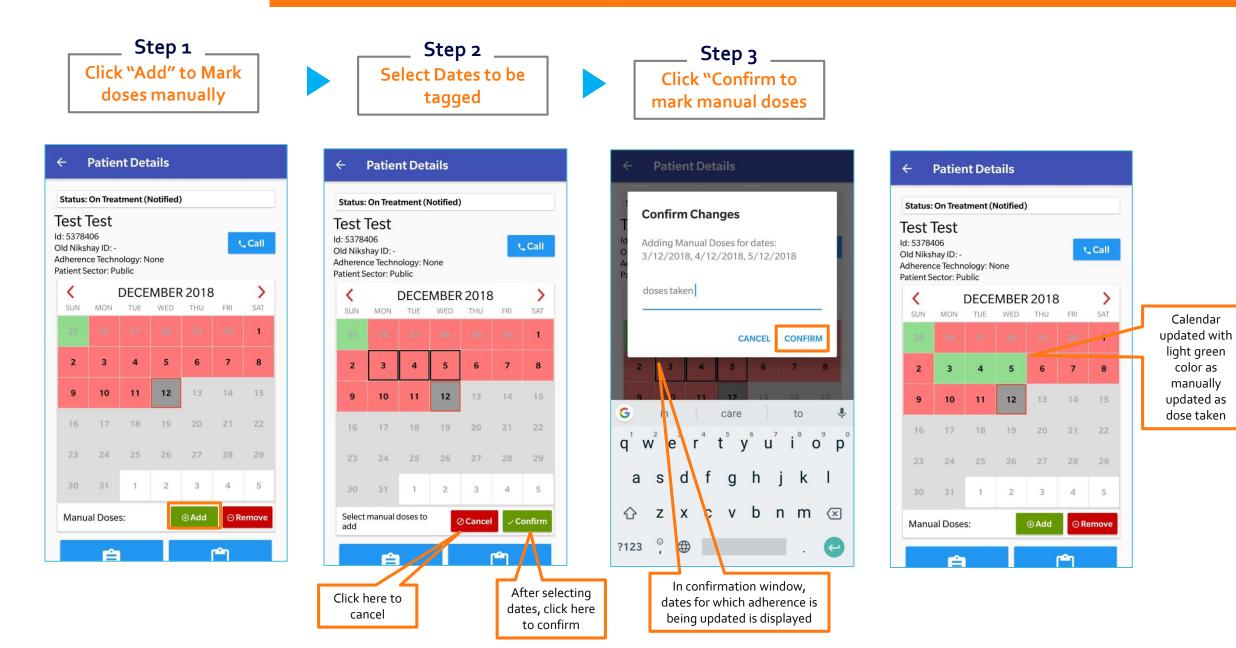
displayed that MERM has successfully



Adherence Tracking

- As soon as the Patient's treatment details are entered and, Patient's status changes to "On treatment", the "Adherence" section is displayed
- Nikshay 2.0 is integrated with ICT Based adherence technologies of 99DOTS and MERM.
- If a 99 DOTS patient makes a call or if a MERM Patient opens his Medicine box to indicate dose taken, Adherence calendar gets updated.
- The Adherence Calendar can also be manually updated for Missed dose or Dose taken
- Adherence details for a date range can be updated by selecting multiple dates
- Tags (Remarks) can also be added for later reference

# Manual Adherence Update

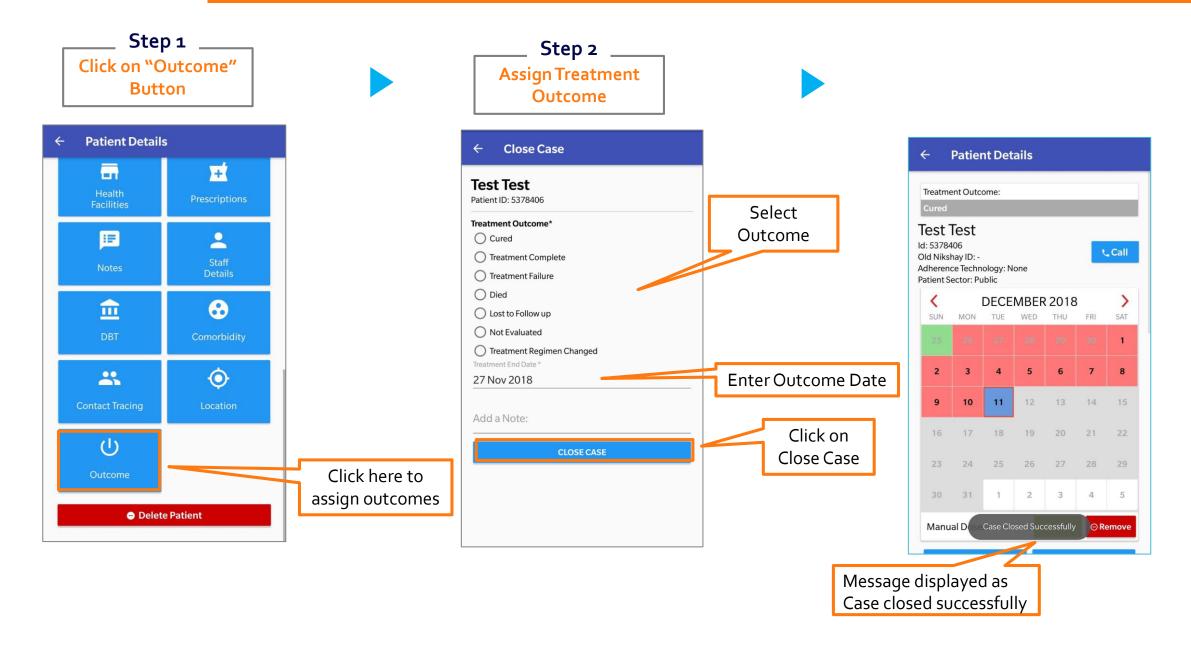




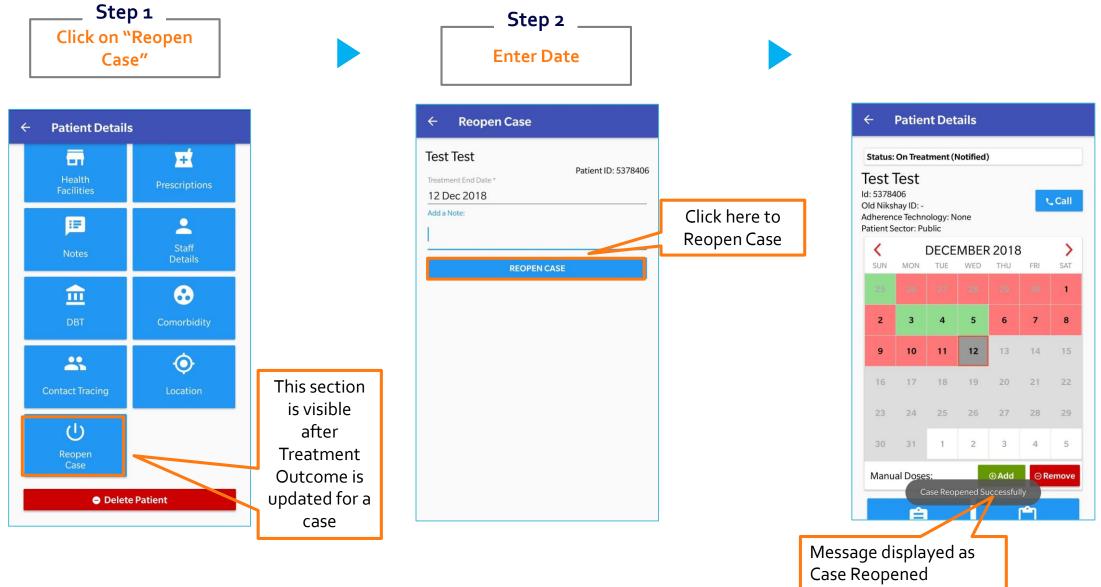
Assign Treatment Outcome

- ▶ DTO or TU or PHI level user can update Treatment Outcome.
- Users can update Treatment Outcome (or any other details) of only those patients who are enrolled or taking treatment under their own District or TU or PHI
- Outcome can be declared for a Public or Private Sector Patient
- After update of Outcome, the patient record moves to "Outcome Assigned" list under "Patient Management".
- If Outcome of a case is updated incorrectly, it can be corrected using the "Reopen" case option

# **Assign Treatment Outcome**



# **Edit Treatment Outcomes (Reopen Case)**



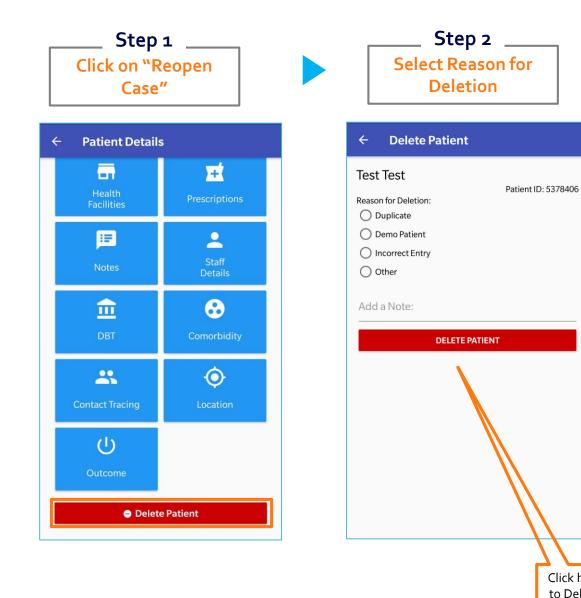
successfully

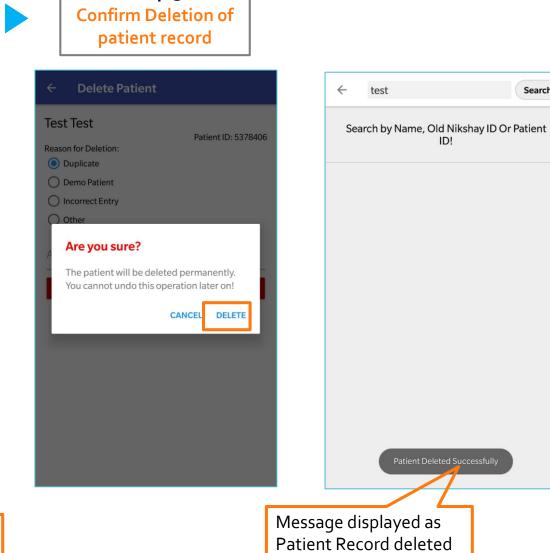


Delete a Case

- Before deleting a case, users should be careful because, "deletion" can not be undone.
- While deleting, the user needs to select the reason for deletion
- The Audit Trail of deleted cases will be available with Nikshay Technical Team and can be extracted and shared with CTD if required.
- The deleted case will not be visible to users ( in the Application or in the Reports/Registers)

# **Delete** Case





Step 3 \_\_\_\_\_

Click here

to Delete Patient

Record

successfully

Search



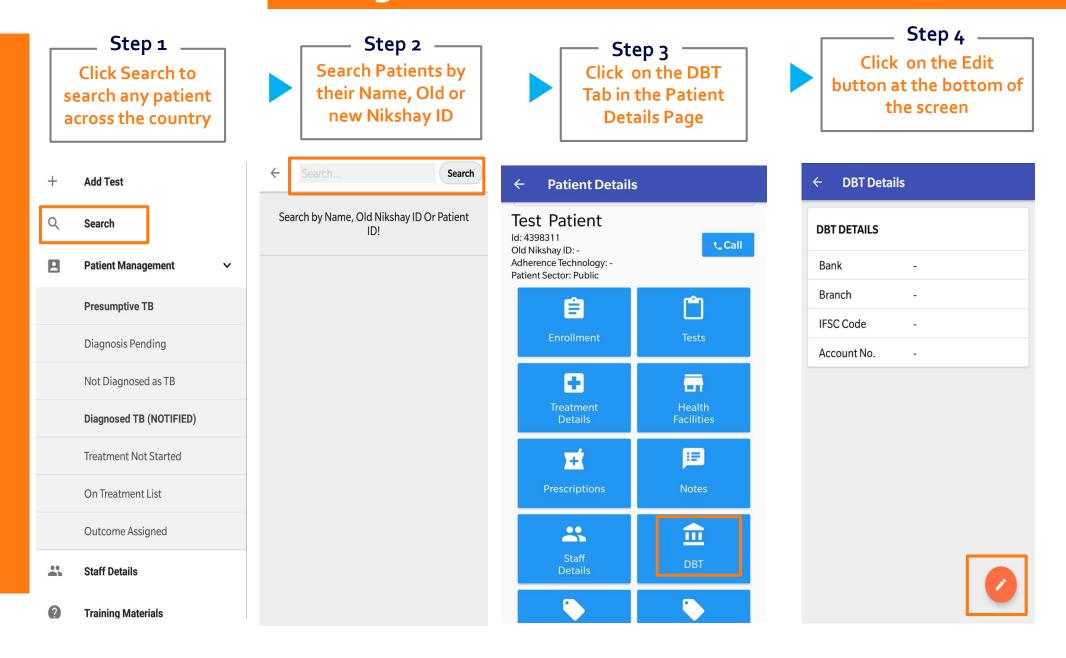
Direct Benefit Transfer

- Nikshay enables Direct Benefit Transfer of incentives into Bank
   Account of Beneficiaries under various schemes
- The various schemes under which benefits can be processed are:
  - Nikshay Poshan Yojana / TB Patient Incentive to TB Patients for nutrition support (FEATURE AVAILABLE)
  - Treatment supporters incentive (COMING SOON)
  - Tribal TB patients (COMING SOON)
  - Private Practitioners incentives for Notification (COMING SOON)

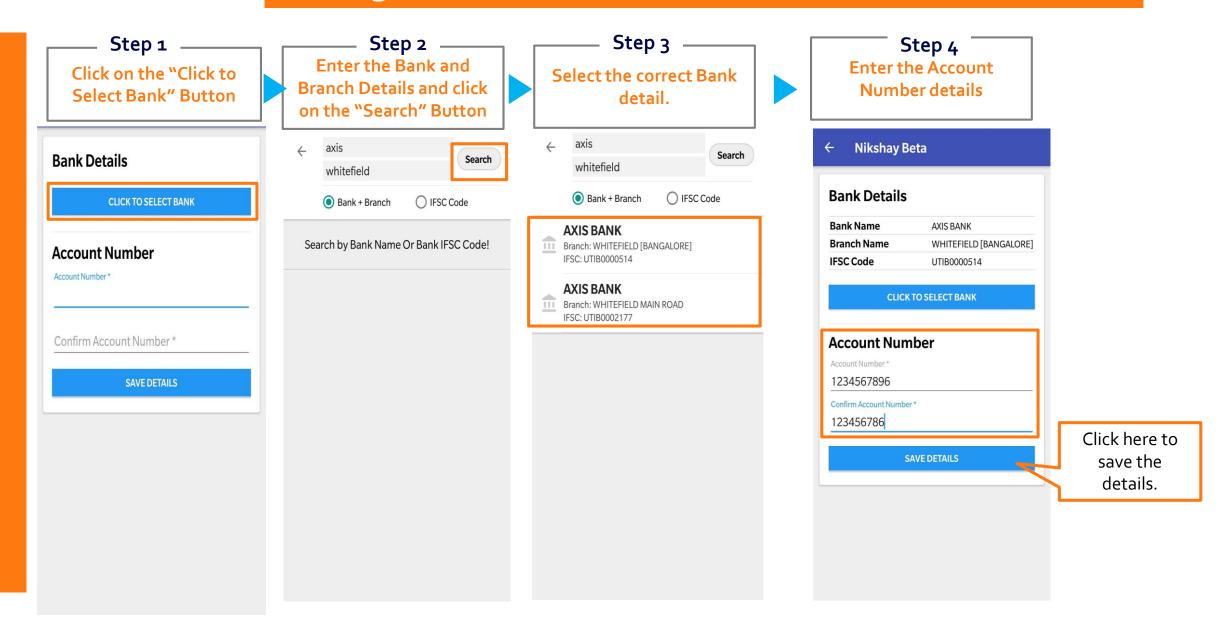


STEP	DETAILS
1	Update Beneficiary's Bank Account details (Bank Name, Account Number and IFSC Code) in Nikshay
2	Beneficiary's Bank details (entered in Nikshay), are sent to Public Finance Management System (PFMS) for <b>validation/ registration</b> . This is a one time activity for each beneficiary (provided account details do not change).
3	Based on scheme eligibility criteria, every time a beneficiary is eligible for DBT a <b>Benefit</b> is created in the system. Each benefit is tracked till a DBT transaction is successful for the beneficiary.
4	DBT can be made to validated/Registered beneficiaries. For every payment, double check at TU & DTO is required ( <b>Checker /TU – Approver/DTO</b> ). The DTOs approval will initiate payment process after OTP Authentication via registered mobile No.
5	If there is a failure in beneficiary Validation / payment, the reason will be displayed to the users. On rectification of the said errors, the payment process can be re-triggered.
6	Nikshay reflects the <b>Beneficiary status (</b> status of registration) and <b>Benefit Status(</b> status of payment) in DBT Module (explained below)

### **Adding Bank Details for DBT**



### **Adding Bank Details for DBT**





## Comorbidity

- Comorbidity refers to the presence of one or more additional diseases or disorders co-occurring with a primary disease or disorder.
- In this section, HIV Information, Diabetes Information and Additional Information like Tobocco user or not, Alcohol intake etc can be added for a patient.
- All the comorbidity details added for a given patient are visible to the User



## **Co-Morbidity**

	Step 1 Click on morbidity
<ul> <li>Patient Details</li> </ul>	5
Treatment Details	Health Facilities
Prescriptions	Notes
Staff Details	DBT
Comorbidity	Contact Tracing
U Outcome	
Delete	e Patient



#### ← Comorbidity Details

<b>Hiv Information</b>	
HIV Status	Unknown
Date of HIV Testing	-
PID No.	-
Date of CPT Delivered	-
Date of referral to ART center	-
Initiated on ART	-
Date of Initiation	-
CD4 Count	-
Pre-ART Number	-
ART Number	-

#### **Diabetes Information**

Diabetes Status-RBS-FBS-End of IP-Initiated on<br/>Anti-diabetic Treatment-Date of Initiation-Other co-morbidity-

Additional Information

Step 3 Enter Relev HIV informa	tion		
HIV INFORMATION			
HIV Status Unknown Non-Reactive Reactive			
Date of HIV Testing 08-Nov-2018 PID No.	CHOOSE DATE		
Date of CPT Delivered	CHOOSE DATE		
Referral to ART center Date	CHOOSE DATE		
Initiated on ART  Yes  No Date Of Initiation			
06-Nov-2018	CHOOSE DATE		
•••	NEXT	R	Click here to proceed further



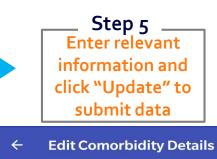
## **Co-Morbidity**

Step 4 Enter relevant information and click "Next" to proceed

← Edit Comorbidity Details

#### DIABETES INFORMATION

**Diabetes Status** O Unknown O Diabetic O Non-diabetic RBS FBS End of IP End of Treatment **Initiated on Anti-diabetic treatment** Yes O No CHOOSE DATE Date of Initiation Other Co-morbidity PREV . . NEXT



#### ADDITIONAL INFORMATION

#### **Current Tobacco User** O Unknown O Positive Negative **Tobacco Type** Smoking O Smokeless $\bigcirc N/A$ Status of tobacco use at end of treatment 🔿 Quit () Not-Quit O N/A Linked for Cessation O Yes 🔘 No () N/A **H/O Alcohol Intake** UPDATE PREV . . .

#### ← Comorbidity Details

#### **Hiv Information**

HIV Status	Unknown	
Date of HIV Testing	08-11-2018	
PID No.	-	
Date of CPT Delivered	-	
Date of referral to ART center		
Initiated on ART	Yes	
Date of Initiation	06-11-2018	
Date of Initiation CD4 Count	06-11-2018 -	
	06-11-2018 - -	
CD4 Count	06-11-2018 - - -	

#### **Diabetes Information**

Diabetes Status	Diabetic
RBS	-
FBS	-
End of IP	
End Treatment	-
Initiated on	Yes
Anti-diabetic Treatmer	nt
Date of Initiation	-
Other Co-morbidity resu	ilts added succe

Message displayed that details added successfully

sfully

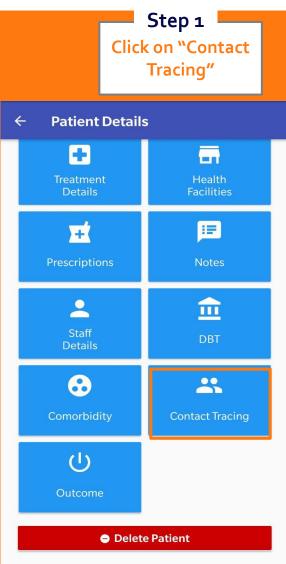
**Additional Information** 



**Contact Tracing** 

- Contact Tracing is a process of screening all household members in contact with the TB patients including Children less than the age of six.
- Contact tracing is very necessary to establish the primary source of the TB disease and to detect all those who are secondary infected for proper diagnosis and prompt treatment
- Under Contact Tracing tab, the details of other household members of the patient could be added.
- All the Contact Tracing details added for a given patient are visible to the User







#### ← Contact Tracing Details

#### Age Above 6 Years

No. of household contacts	-	
No. of screened	-	
No. with symptoms	-	
No. evaluated	-	
No. diagnosed	-	
No. put on treatment	-	

#### Age Below 6 Years

No. of household contacts	-
No. of screened	-
No. with symptoms	-
No. evaluated	-
No. diagnosed	-
No. put on treatment	-



Step 3 —
Enter Relevant
information

#### Edit Contact Tracing

#### Age Above 6 Years

o. of household contacts
p. of screened
o. with symptoms
o. evaluated
o. diagnosed
o. put on treatment

••





Step 4 Enter relevant information and click "Update" to submit data	
← Edit Contact Tracing	← Contact Tracing Details
Age Below 6 Years	Age Above 6 Years
No. of household contacts	No. of household 2 contacts
1	No. of screened 1
lo. of screened	No. with symptoms 0
	No. evaluated 0
p. with symptoms	No. diagnosed 0
	No. put on treatment 0
lo. evaluated	
	Age Below 6 Years
o. diagnosed	No. of household 1 contacts
	No. of screened 1
p. put on treatment	No. with symptoms
	No. evaluated 1
ADD CHILD	No. diagnosed 1
Abbenieb	No. put on treatment 1
PREV UPDATE	Contact Tracing details added successfully!

Message displayed that details added successfully



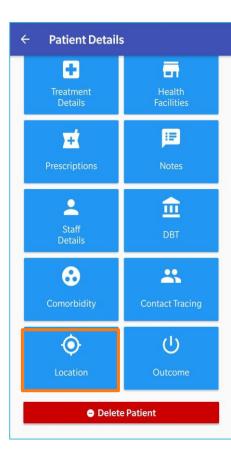
## Location

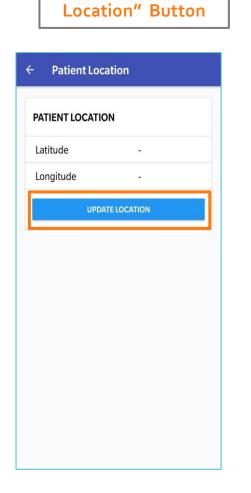
### **Updating Patient Location**

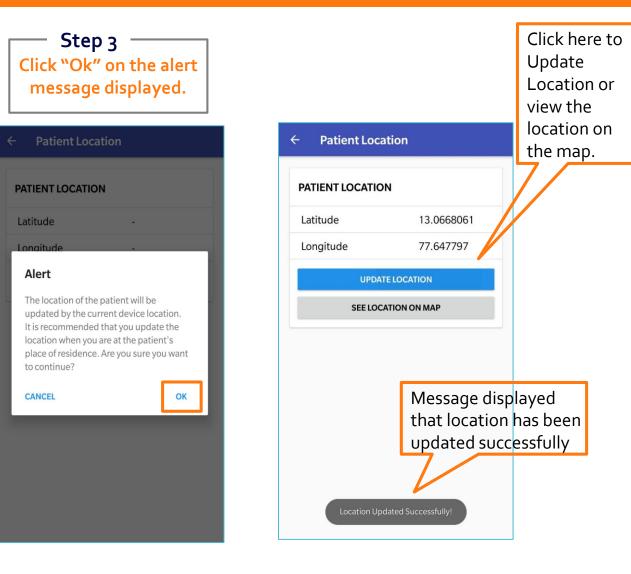
Step 2 -

Clicк on tne "Update







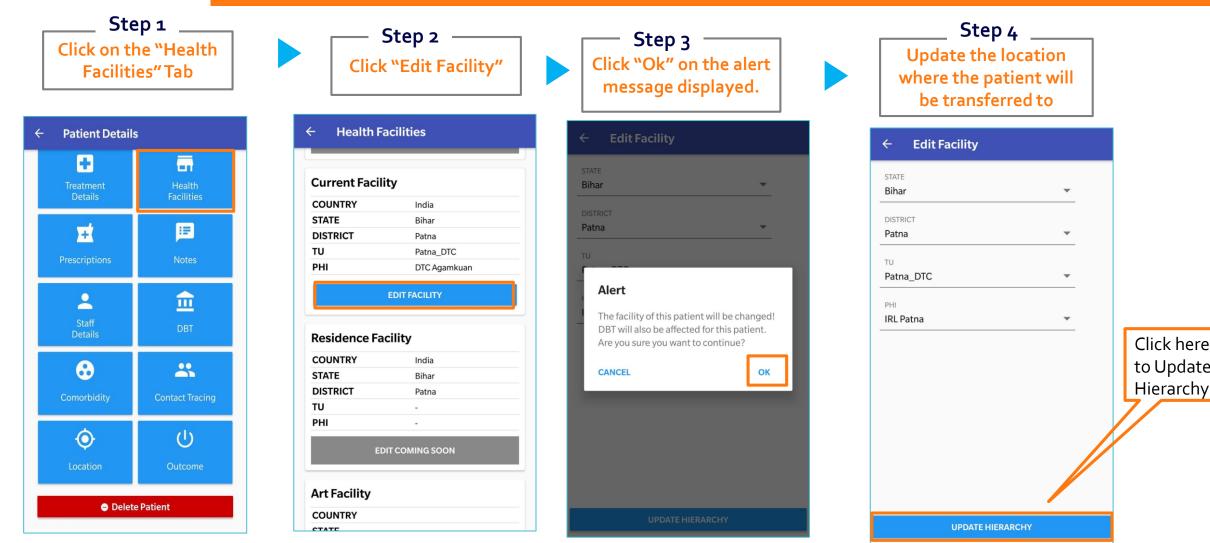




## Transfers

•Patients can now be transferred by editing the Current Facility

### **Updating Current Facility**





# Searching for Patient Records



Searching for Patient Records

= 🔤 कोरहेरेवपु	٩	<i></i>	Search
Welcome to Nikshay 2.0 New, improved and unified Nikshay 2.0 is a ICT system for TB patient management and India.	n integrated	Sea	rch by Name, Old Nikshay ID Or Pa ID!
Patient Summary			
This contains patient data from Nikshay p sector and 99DOTS from the beginning a public sector from 1st January 2017.	private nd Nikshay		
PRESUMPTIVE			
Test Pending	34449		
TB not confirmed	0		
0 20 40 60 80	100		
	100.00%		

Click on the Search Icon located at the top right corner of the screen.
Patient records can be searched by Name, Patient ID or Old Nikshay ID



## Thank You!